

Dulux Select Decorators
The AkzoNobel Building
Wexham Road
Slough
Berkshire
SL2 5DS

March 2020

Coronavirus (COVID-19) Ways of Working

Thank you for choosing a Dulux Select Decorator for your upcoming project.

We understand that the current threat of the Coronavirus (COVID-19) is causing concern and uncertainty. The safety and wellbeing of yourself and our self-employed decorators is our priority concern during this time.

Having someone in your home can be unnerving and with the added concerns around hygiene standards we have designed some enhanced working practices that your decorator will adhere to whilst in and around your home.

During time in your home our Dulux Select Decorator will comply with the following hygiene standards:

- Only carrying out work if they are COVID-19 symptom free
- Using of antibacterial wipes on all communal touch points including handles, taps and access doors
- Wearing protective equipment including gloves and masks as agreed with you
- Regularly hand washing and use of hand sanitisers
- Limiting the access needed in other parts of your property
- Providing their own drinking mugs / bottles
- Cleaning and sanitising surfaces on job completion
- Follow the latest guidance on social distancing

It is important to us that we ensure the wellbeing of our Dulux Select Decorators is maintained. Please inform them if you or anyone in your household is displaying any of the symptoms described in the Government Guidelines and would be required to self-isolate.

If you feel that you would prefer to defer your current project, please talk to them about rescheduling or consider how they can support you with other work such as the exterior of your property (weather permitting).

As the situation continues to change day by day please talk to your decorator and raise any concerns you have. Alternatively, contact the Dulux Select Decorator central team on 0333 222 7022.

Thank you for supporting your local Dulux Select Decorator at this time.

Vickie Mather
Dulux Select Decorators Lead

'Dulux', 'Dulux Select Decorators', the Dulux Select Decorators logo, the Dulux dog, the flourish and the AkzoNobel logo are trade marks of the AkzoNobel Group © AkzoNobel 2011-2019.